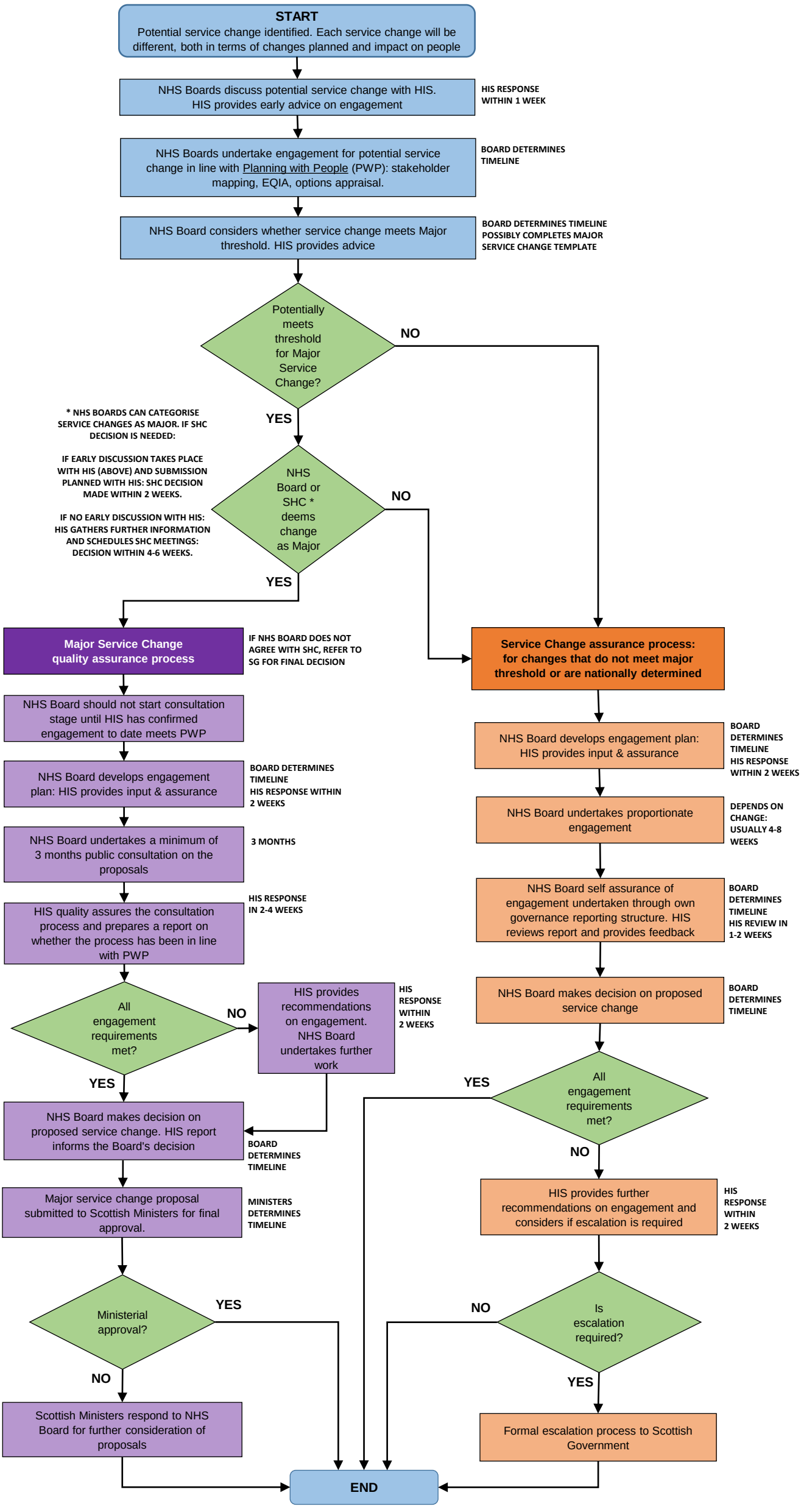SERVICE CHANGE: OVERVIEW OF ENGAGEMENT PROCESS FOR NHS BOARDS