

Building the national infrastructure for Volunteering in NHS Scotland

The TeamKinetic Volunteer Management System (VMS) has been developed for use across all 18 NHS boards who involve volunteers, creating the digital foundation for consistent volunteer management, improved reporting and stronger insight into the contribution of volunteers across Scotland.



One national platform

All 18 NHS board VMS sites have been created, replacing reliance on ageing and inconsistent systems.



Progress
April –
June
2026

Strong national adoption

Implementation activity is underway across all NHS boards, supported by national training, migration support and local engagement.

Early live use

The first NHS boards NHS Borders, NHS Western Isles and NHS Golden Jubilee are now actively using VMS to recruit and manage volunteers.



Next steps
July –
September
2026

1. Complete remaining implementation activity and decommission of legacy Volunteer Information System.
2. Develop ways to measure success and report on progress.
3. Establish VMS Product Steering Group for ongoing development of functionality.
4. Create a model to show how volunteering should work across NHS Scotland.



Contact us

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