



Thank you to everyone who came along to our recent workshop on 27 November 2025. This followed on from the National Learning System webinar on the topic of Primary Care and Missingness.

At the workshop participants shared their understanding of the drivers of missingness in their services and approaches being taken to address this.

Key highlights



Key Message



‘If we are going to change unmet need, we need to change the way we work’

[Missingness' in health care - Publication](#)

New ways of working



Emerging practice in Aberdeen

- Co-located 3rd sector and statutory services



Developing innovative practice in Dundee – Dundee GP Care (keep an eye out on HIS website for case study on this)



Family inclusive practice



Who was in the room?

We had **8 participants** representing SHAAP, SFAD, Glasgow University, Aberdeen City CHP, Dundee City and East Lothian. **Roles Included:**

- General Practitioners
- Substance Use Nurse
- Primary Care Support Manager
- Programme Manager
- Connecting Families Development Officer

Further Activity



1. Participants connecting – participants swapped contact information and have set-up further meetings to collaborate.
2. Andrea Williamson has offered to run a bespoke 90min workshop to develop practical and structured approaches to taking a missingness lens – if interested please contact HIS

Got a case or theme you'd like to bring next time?
Let us know!
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Join our Peer Network:
<https://tinyurl.com/mpt3hnh6>