



Thank you to everyone who came along to our recent workshop. This workshop followed on from the National Learning Event on 21 May on Improving Interfaces. At the workshop participants shared experiences and had an honest discussion around interface meetings. You can catch up with materials [from the learning event here](#).

Key Highlights



Who Was in the Room?

We had **15 participants** representing a wide range of services and NHS boards.

Roles Included:

- Mental Health Team Managers.
- Addiction Nurses & Recovery Services Leads.
- Social Work Team Lead.
- Primary Care Mental Health Nurses.
- Prevention & Training Officers.



Stronger Connections

Many participants spoke about the **benefits of social work being actively involved in interface meetings**, building trust and making collaboration easier.

Since having social work join their interface meetings, one participant shared how **staff are now more confident approaching social work colleagues**, leading to better joint working.



Spotlight Discussion

We had a rich discussion around supporting an older man in complex circumstances in a rural area, covering themes such as **alcohol dependence, social isolation, and delayed support**.



This sparked valuable suggestions – from **early MDT involvement** to practical **outreach ideas** – and it's clear this is something many of you are facing across different areas.

Ideas to Take Away



It was highlighted that **escalation routes exist** if local efforts to co-ordinate support are stuck – and that interface protocols can really help.



One participant said they're taking forward the idea of **developing new outreach approaches** to improve access to third sector services in areas with limited support, to complement the non-fatal overdose team.

Got a case or theme you'd like to bring next time?
Let us know!
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Join our Peer Network:
<https://tinyurl.com/mpt3nh6>